

AUCLISHIE EVENTS - CAMPS 2025 Booking Terms & Conditions

DEPOSIT

On booking a £100 NON REFUNDABLE deposit is taken to secure your space on the camp.

Deposits CAN NOT be swapped to another camp so please ensure you book the right camp.

Deposits CAN NOT be swapped to another rider and can only be used by the original booking name.

We are a small team and a lot of time and effort goes into planning camps hence why a deposit is required on booking so please ensure your booking details are correct before proceeding to deposit payment.

CANCELLATIONS

If after paying the deposit you find you are unable to attend camp please let Auchlishie know ASAP by emailing events@auchlishie.co.uk supplying full details of which camp you were attending.

If you are unable to attend due to a lame horse / rider illness or injury you MUST inc a valid vets/doctors certificate for horse/rider. If Auchlishie is successful in letting your space you will receive a refund of £70.00. (Unfortunately there is a £30 charge to cover admin) This is for horse/rider injury ONLY –

All other deposits are non refundable and note if you fail to provide the required documents for horse/rider cancellation as above we reserve the right to not refund.

If you have paid your deposit plus any other payments and are unable to attend any monies will be refunded (less £100.00 deposit) as long as your space is filled.

The sooner you inform Auchlishie the more likely we can fill the space which means you are more likely to receive a refund.

If you cancel with less than 48 hours prior to camp Auchlishie will be unable to fill the space and this means all monies will be lost.

CORONAVIRUS

Should another lockdown be imposed and camps/clinics are unable to run due to Coronavirus, ALL bookings will be held in credit and we will reschedule as soon as possible. Camp deposits are ONLY able to be used against another camp. By making a booking with Auchlishie Events you are in agreement with this condition.

WEATHER/RIDER ILLNESS/CANCELLATION

Cancelled camps/other events – In the unfortunate and unlikely event that any camps are cancelled due to weather, instructor illness or something out of our control then your booking will automatically be carried over to the next camp date. If you are unable to make the rescheduled date you will receive a credit note towards another camp. Camp deposits can only be used for another camp deposit.

On rare occasions sometimes booked coaches are unable to attend due to unforeseen circumstances, if this is the case they will be replaced by another coach but unfortunately this is outside of the control of Auchlishie Events and you will be unable to transfer to another camp.

In the rare and unfortunate event of severe bad weather the Cross Country course could be closed and an alternative offered on an arena.

OTHER T&C

- You will have 48h to pay invoices before your space is offered to someone on the waitlist
- Up to date hard hats must be worn at all times when mounted
- Up to date body protectors and skull caps MUST be worn on the cross country course. This is mandatory and if you are not wearing one when you arrive at your lesson you will be asked to leave by the instructor.
- Under 18 MUST be accompanied by an adult at all times during camp unless prior arrangements have been made with Auchlihsie.
- Riding is a high risk sport – Each horse is the responsibility of its owner, and all activities are at your own risk. You MUST have your own rider insurance and provide evidence of this when required

- No arenas or other facilities are useable outside your scheduled lessons. If you wish to use them you are required to book direct with the venue
- Auchlishie is not liable for any contagious infection which may occur at camp. If any horses develop symptoms while at camp the appropriate protocols will be taken. It is important that you DO NOT attend camp if your horse is showing any symptoms prior to camp – and no camp attendees are allowed on the livery yard at Auchlishie.
- All Horses visiting ANY camps/training MUST be up to date with annual vaccinations – this is your responsibility to ensure your horse is vaccinated before camp and you may be required to show your passport on arrival. Please see FAQ section for more information on this
- DOGS are allowed – however they must be on leads and under control at ALL times - there will be a fine and you will be asked to leave if you have a dog loose at camp
- Any damage or breakages to any jumps/ other facilities are the responsibility of the rider to report to Auchlishie Events.
- Auchlishie Events is not liable for any loss or damage during camps
- It is the responsibility of the rider to check tack and all other riding equipment is safe and in good order before mounting your horses
- Auchlishie Events is not liable for camp participants that get injured by their own horse or any other participants horses.
- Coaches have a duty of care and can refuse to teach any horses that may appear unsound
- The camp participant will comply at all times of the event with all emergency, fire, health & safety rules and regulations which are outlined by the Owners of Auchlishie.
- The camp participant must pick the most suitable jumping height for both the horse and rider on booking, please be honest as you will be required to jump the group height

By booking a camp with Auchlishie Events you are agreeing to the above terms & conditions. If you do not agree to the above please do not make a booking.

FAQ'S AUCHLISHIE CAMP

Do I need to bring mucking out equipment?

Yes it is your responsibility to keep your stable clean and tidy and to muck out on departure and bank the clean bedding up.

Is Hay included in the price?

No you need to bring your own feed hay or haylege but Peter McLaren will deliver to site if pre- booked 07764763531

Straw or Shavings?

Straw beds are bedded up on arrival if you require shavings please advise in advance and bring your own.

What happens once I have booked camp?

You will receive an email acknowledgement and it is up to you the client to note when the stage payments are due- you will ONLY receive one email reminder to pay a stage payment – if this is not acknowledged or payment made you will be removed from the list. An email will be sent two weeks prior to camp with timetable and any other pertinent notes for camp.

How Do I book Hook Up?

Booked direct with the venue by email events@auchlishie.co.uk

Where do I charge my phone?

Phones may be charged at the bunkhouse at a designated charging point – otherwise bring a power pack.

Can I bring someone with me?

Yes you can - If your plus one requires food there is an additional charge of £60 per head (this is optional) and must be pre booked and prepaid.

Are there toilets and showers on site?

Yes there are?

Is there accommodation on site?

Yes there is in the Auchlishie bunkhouse a modern bunkhouse with full facilities
– booking by using link>>>> can be made direct.

When can I arrive on site?

You can arrive anytime after 2.00 p.m. on day before camp

Is there any food provided Friday night?

No- Friday night you require to cater for yourself – we feed you from breakfast onwards on Saturday morning.

Can I bring my dog?

Yes if it is well behaved and on a lead – dogs are not allowed in the bunkhouse under any circumstances.

What riding insurance do I need?

You are required to have public liability insurance for camp and proof of this is may be required.

If you do not have insurance in place look at British Horse Society or Harry Hall. You may also be covered under Pony Club, Riding Clubs or BE but please check your policies as you may need to provide evidence.